# Step-by-Step Guide to Request Accommodation Letters



Students must request accommodation letters through the <u>Disability and Access (D&A) Student Portal</u> to use academic accommodations in their courses. **To request letters, students must be registered with D&A and have completed all registration steps** (e.g., submitted documentation, completed D&A intake appointment and signed forms).

This document includes step-by-step instructions for undergraduate, graduate and professional students to request accommodation letters.

Please note: It can take 3-5 business days for courses to populate in the student portal. If you are still missing a course after 5 business days, please contact your Access Coordinator for assistance.

# **Steps to Request**

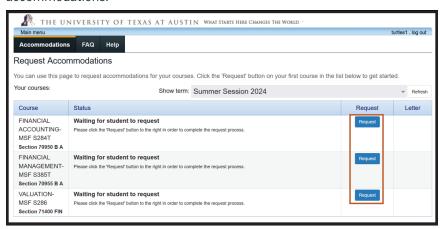
1. Enter the D&A Student Portal and select the "Accommodation Letters" icon.



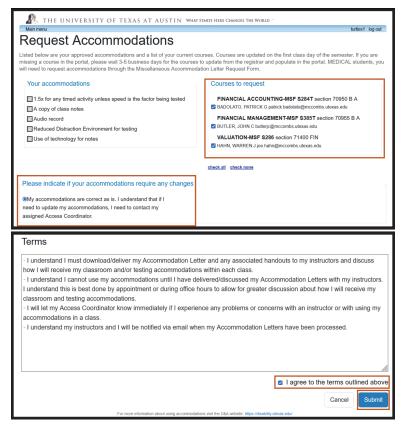
Select the "Accommodations" tab at the top left corner of the page. Log in with your UT EID and password.



Select the "Request" button next to each course for which you plan to use accommodations.



- 4. All of your accommodations will be pre-selected to appear on your accommodation letters. You will also have the option to select your classes to request them at one time. To submit your request, you will need to:
  - Select the classes you would like to request accommodation letters for.
  - Acknowledge the accommodation changes statement by selecting the circle under the text that says, "Please indicate if your accommodations require any changes."
  - Agree to the terms by selecting the box next to the text that says, "I agree to the terms outlined above."
  - Select "Submit"



5. Once a request is submitted, you will have access to download your accommodation letter(s) immediately. An email notification will also be sent to the instructor with instructions on how to access your accommodation letter through the D&A Instructor Portal. You will be copied on the email. Your next step is to contact your instructors to discuss your accommodations.

# **Incomplete Courses:**

The D&A Student Portal can only provide accommodation letters for the current semester. Please follow the instructions under "Graduate Students" to request a miscellaneous accommodation letter for your incomplete course.

### **Graduate Students**

Students in graduate and professional programs (e.g., Dell Medical, Pharmacy, Nursing) need to submit the Miscellaneous Accommodation Letter Request Form separately for the necessary staff members within your specific program; this may be your graduate program coordinator, your college accommodation coordinator or another staff member. You will find the request form and instructions in the D&A Student Portal as well.

Once your request is submitted, please allow 3-5 business days for processing. You will receive an email with the requested misc. accommodation letter(s) attached, and you will need to directly send the letters to necessary recipients. Faculty/ Staff on miscellaneous letters will not have access to accommodation letters via the D&A Instructor Portal.

## **Contact Us**

If you have questions or need support requesting accommodation letters, please contact your assigned Access Coordinator. If you are not sure who your assigned coordinator is, you may email <a href="mailto:access@austin.utexas.edu">access@austin.utexas.edu</a> to be directed to them.

